Log-on card user guide

Handelsbanken

Card reader information

This guide explains how to get started using your card and card reader

Getting started

Please ensure you have the following:

- The card reader
- The USB cable (supplied with the card reader)
- your log-on card
- your log-on card PIN number (chosen by you when you ordered your log-on card)

Log on

Not used at present

Cancel or back

Sign / authorise

Not used at present

confirm a transaction or switch on the card reader

One card reader - two ways to log-on

The card reader can be used with or without the USB cable

Using your card reader with the USB cable

This is the quickest and easiest way of logging on and making payments. To log on using the cable, you need to download the security software on to your computer.

Using your card reader without the USB cable

This allows you to log-on from any computer, without having to download any software. When logging on you will need to enter more information than when using the USB cable.

Using your log-on card without the USB cable

You do not need to download any software to use your card reader without the USB cable.

Log on to online banking

1. Go to www.handelsbanken.co.uk and select your online service from the 'Log on' drop down menu.
2. Click on 'Card reader without cable'.
3. Enter your 16 digit log-on card number (printed on your log-on card) in the log-on screen on your computer.
4. Start the card reader by inserting your log-on card or press **OK** if the card is already in.
5. "Select Function" will be shown on the card reader's screen. Press **LOGIN**
6. A challenge (below) is displayed on the log-on page. Enter this number in the card reader and press **OK**
    Note that the challenge is valid for 4 minutes only.

7. "Card PIN" will be shown on the card reader's screen. Enter your 6-digit log-on card PIN into the card reader and press
8. A response **OK** will be displayed on your card reader. Enter this number in the Log-on screen on your computer and click **Log on**

You are now logged on to Handelsbanken's online banking services.

Sign banking transactions

While using our online banking services you may be prompted to sign certain transactions.

1. With the log-on card already inserted, start the card reader by pressing **OK**
2. "Select function" will be shown on the card reader's screen. Press **SIGN**
3. A challenge is displayed on the sign page. Enter this number in the card reader and press **OK**
4. "Card PIN" will be shown on the card reader's screen. Enter your 6-digit log-on card PIN into the card reader and press **OK**
5. A response code will be displayed on your card reader. Enter this number on the sign page on your computer and click on **SIGN** to execute the transaction.

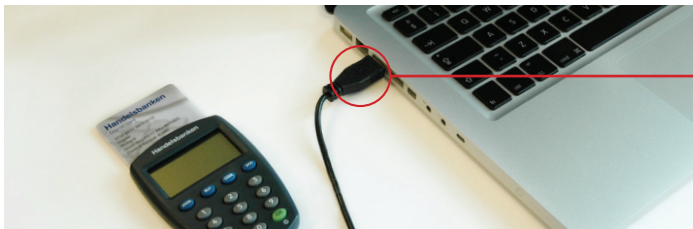# Using your log-on card with the USB cable

1. Download the software

Before you can use your card reader with the USB cable you will need to install the security software and driver on your computer. Details of how to do this can be found at www.handelsbanken.co.uk by selecting 'Activate Online Banking' from the Online Services menu.

2. Connect the card reader to your computer using the USB cable

The large connector is inserted into a USB port on your computer. The USB symbol is usually shown on the USB port. The small connector is inserted into the base of the card reader.

Log-on to online banking

Ensure that the USB cable is connected to the card reader and the computer.

1. Insert your log-on card into the card reader.
2. Go to www.handelsbanken.co.uk and select your online service from the 'Log on' drop down menu.
3. Click on 'Card reader with cable'.
4. BankID security application window opens. Click on "Verify my identity" to proceed.
5. "Card PIN" will be shown on the card reader's screen. Enter your 6-digit log-on card PIN into the card reader and press OK
6. You are now logged on to Handelsbanken's online banking services.

Sign banking transactions

While using our online banking services you may be prompted to sign certain transactions.

1. Click on SIGN when prompted by the online banking service. (Make sure the card reader is connected to the computer and the card is inserted in to the card reader).
2. BankID security application window opens with the details of the transaction that you need to sign. Review the details and click on SIGN to execute the transaction.
3. "Card PIN" will be shown on the card reader's screen. Enter your 6-digit log-on card PIN into the card reader and press OK

www.handelsbanken.co.uk

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